



PROFESSIONAL DOCUMENT SYSTEMS INTEGRATES DOCUMENT IMAGING WITH FACTS CASE MANAGEMENT SYSTEM

Big Cases, Big Problem

The 5th Judicial Court in Roswell was drowning in paperwork generated by pending water rights cases, some which are more than 40 years old. With over 250,000 pages of documents pertaining to these cases, the time required to find one document was immense. The Judicial Information Division (JID) needed a solution that would allow access to their current and historical documents with ease, while integrating with their existing FACTS case management system.

Searching for an Efficient Solution

To solve these problems, the JID contacted Professional Document Systems (PDS) out of Albuquerque. After reviewing what the JID needed to accomplish, PDS suggested a system including:

- Documentum ApplicationXtender document imaging software
- Doclink, a software integration product developed by PDS.
- PDS Conversion of their boxes of case records in storage to digital form on site in Roswell.

The JID chose this solution because of the connectivity to FACTS that PDS would implement along with the connectivity between Santa Fe and Roswell PDS could provide.

FACTS Integration Equals Time Savings

Efficiently capturing, storing, and accessing case documents through FACTS was key to speeding up the judicial process. This was handled with ApplicationXtender (AX), which allows the court to:

- Securely archive and access electronic documents, files, and other case information.
- Have connectivity between FACTS case management system and AX, using DocLink, developed by PDS
- Pull up any document pertaining to any case in seconds with the click of the mouse.

Benefits for 5th Judicial

What did this mean for 5th Judicial? Cost savings, greater efficiency, and a fully integrated system where employees can access any document from the FACTS system immediately. They can now track, recall, and store vital information related to these cases in seconds instead of days, electronically with a clear audit trail, with new documents routed to the presiding Judge and Court Special Master, speeding up the judicial process.

BENEFITS

- Doclink software integrates FACTS with doc imaging
- Improved efficiency
- Security features limit access to confidential documents
- Speeds up judicial process
- Access any document directly from FACTS system

SOFTWARE

- PDS Doclink
- Documentum ApplicationXtender
- FACTS Case Management

HARDWARE

- Santa Fe JID Servers
- 5th Judicial Workstations
- Remote Access to Images from Workstations at Independent Contractors in Albuquerque

SCANNERS

- Canon DR-3060 Document Scanners

PDS
800-644-7112
www.pdswest.com
2403 San Mateo Blvd.
N.E. Suite P-7
Albuquerque, NM
87110